



TCI INFRASTRUCTURE SERVICES – SUCCESS STORY

United States Air Force Air Mobility Command (AMC)

Customers & Projects

Air Mobility Command Applications, Infrastructure, and Systems Support (AISS).

TCI infrastructure and technology services delivery **incorporates corrective, preventive, and perfective methods and enhances predictability and usefulness** of enterprise technical capabilities. TCI maintains a **unified backlog** of known changes (related to problems) and value-add changes (related to new capabilities/features/enhancements) and applies **streamlined release management** practices tailored to suit customer enterprise priorities and culture.

TCI has demonstrated our enterprise technology services delivery capability by providing full lifecycle support for more than eight mission systems and enterprise systems including Virtualization, Microsoft SharePoint, Big Data Solutions, Open Source Technologies/Platforms, Microsoft Exchange, Active Directory, Storage (including SAN, Tapes), Databases utilizing over 1,200 servers and 400 enterprise network assets.

TCI also provides asset management for over \$30M dollars of MAF C2 systems equipment, enabling AMC to have 100% visibility of assets, their condition, and their location.

Benefits

TCI consolidated 13 systems and infrastructure engineering support contracts and executing streamlined Systems Integration responsibilities. TCI's support resulted in significant process improvements, cost avoidances and increased velocity of services delivery.

TCI has extensive experience with largescale, high-complexity Infrastructure and Technology requirements.



TCI INFRASTRUCTURE MANAGEMENT – OVERVIEW

Capabilities & Accomplishments

TCI is a CMMI Level 3 company that has served our clients for over 30 years with offices throughout the United States. TCI brings low risk and on-time solutions by combining process maturity and discipline with innovative and fast paced cutting edge practices.

TCI Customers and Projects

- Air Mobility Command Applications, Infrastructure, and Systems Support (AISS).
- USTRANSCOM Reference Data Management (TRDM).
- Environmental Protection Agency Database Support, Public Water System Program.
- Health and Human Services Security Authorizations for Cloud Computing, ATO for LEGACY National Institute of Health Population Assessment of Tobacco and Health (PATH) Study.

TCI brings deep expertise in both Classified and Unclassified environments and unique combination of Capability, Cost Consciousness, Technical Strategies and Operational Frameworks to maximize the predictability, efficiency, security, and maintainability of Enterprise IT and Business Systems and Operational Processes.

TCI Infrastructure Management services are designed to optimize our customers' technology investments by taking advantage of our multi-faceted skilled teams. TCI offers Full Stack Coverage of Hardware, Operating Systems, Applications, Network, Data Center Management, Databases, Storage Management, and related tasks. We are also able to bridge the coverage gap between your Data Center and Cloud Infrastructure. Our unified Program and Service Management comprehensively delivers Secure, Reliable, and Scalable Infrastructure Management services.