TCI INFRASTRUCTURE SERVICES – SUCCESS STORY

United States Transportation Command (USTRANSCOM)

Customers & Projects

USTRANSCOM Reference Data Management (TRDM)

TCI infrastructure and technology services delivery incorporates corrective, preventive, and perfective methods and enhances predictability and usefulness of enterprise technical capabilities. TCI maintains a unified backlog of known changes (related to problems) and value-add changes (related to new capabilities/features/enhancements) and applies streamlined release management practices tailored to suit customer enterprise priorities and culture.

TCI has extensive experience with largescale, high-complexity Infrastructure and Technology requirements.

TCI's flexibility, innovative way of thinking, and strong work ethic led directly to the completion of several milestones under severe time challenges related to the retirement of the Integrated Command, Control, and Communication (IC3) and other legacy programs. TCI developers refined operational requirements for production Web services development to better meet functional community needs. Our efforts allowed USTRANSCOM to save $1.7 million per year for the TRDM enterprise.

Also, we are instrumental in the attainment of a three-year Authorization to Operate (ATO), and the migration of TRDM into the USTRANSCOM enclave, resulting in subsequent cost savings realized by shutting down legacy hardware/software that was rendered extraneous by TRDM.

Benefits

As a direct result of TCI's services, USTRANSCOM achieved:

- Cost savings of $1.7 million per year for the enterprise
- Improved strategic decision-making based on new set of user metrics
- Significant labor hour savings due to cross-matrix utilization

TCI INFRASTRUCTURE MANAGEMENT – OVERVIEW
Capabilities & Accomplishments

TCI is a CMMI Level 3 company that has served our clients for over 30 years with offices throughout the United States. TCI brings low risk and on-time solutions by combining process maturity and discipline with innovative and fast paced cutting edge practices.

TCI Customers and Projects

- Air Mobility Command Applications, Infrastructure, and Systems Support (AISS).
- USTRANSCOM Reference Data Management (TRDM).
- Environmental Protection Agency Database Support, Public Water System Program.
- Health and Human Services Security Authorizations for Cloud Computing, ATO for LEGACY National Institute of Health Population Assessment of Tobacco and Health (PATH) Study.

TCI brings deep expertise in both Classified and Unclassified environments and unique combination of Capability, Cost Consciousness, Technical Strategies and Operational Frameworks to maximize the predictability, efficiency, security, and maintainability of Enterprise IT and Business Systems and Operational Processes.

TCI Infrastructure Management services are designed to optimize our customers' technology investments by taking advantage of our multi-faceted skilled teams. TCI offers Full Stack Coverage of Hardware, Operating Systems, Applications, Network, Data Center Management, Databases, Storage Management, and related tasks. We are also able to bridge the coverage gap between your Data Center and Cloud Infrastructure. Our unified Program and Service Management comprehensively delivers Secure, Reliable, and Scalable Infrastructure Management services.